BRIDGE
CUSTOMER CARE

CUSTOMER CARE · BEIRUT, LEBANON

Care that *connects.*

Bridge Customer Care is the team between your company and your customers. We answer, support and follow up on your behalf, on the channels your customers already use.

WHAT WE DO

Customer support

Answering questions and solving problems, in your brand's voice.

Customer care

Welcome calls, follow-ups and satisfaction checks that build loyalty.

Operations

The work behind the conversation: requests, orders, documents, account updates.

Coming later: services for telecom companies.

ON EVERY CHANNEL

Phone | WhatsApp | Email | Live chat | Social media

BUILD YOUR BUNDLE

1. **Pick** the services, channels and hours you need.
2. **Send** your request on bridge.tayoungroup.com.
3. **Go live** with an offer tailored to your company.

WHY BRIDGE

- Any company, any size
- Only what you need, no fixed package
- Arabic and English
- One team that knows your business
- Clear, regular reporting

Build your bundle today.

bridge.tayoungroup.com
bridge@tayoungroup.com

Scan to build your bundle